

**APPENDIX 1 - IMPROVEMENT PRIORITIES Q4 / YEAR END REVIEW 2012/13**

Council Priority	PROGRESS	Secondary Priorities			OUTCOME	Secondary Priorities		
		GREEN (GOOD)	AMBER (SATISFACTORY)	RED (LIMITED)		GREEN (HIGH)	AMBER (MEDIUM)	RED (LOW)
1. To be a modern, efficient and cost effective public organisation through our four resource strategies - the Medium Term Financial Strategy, the People Strategy, the Asset Management Strategy and the ICT Strategy - whilst ensuring our local taxes and fees and charges are fair and affordable	SATISFACTORY	2	4	0	HIGH	4	2	0
2. To achieve the greatest possible cost efficiencies through regional and sub-regional collaboration to reinvest in local public service	GOOD	2	0	0	MEDIUM	1	1	0
3. To be a modern, caring and flexible employer with fair and equal pay and terms and conditions of employment under a Single Status Agreement	SATISFACTORY	1	2	0	MEDIUM	1	2	0
4. To achieve the highest standards of customer services and care through our Customer Service Strategy	GOOD	2	1	0	HIGH	3	0	0
5. To make our communities safe and to safeguard the vulnerable, with children and older people being priority groups	GOOD	9	1	0	HIGH	9	1	0
6. To protect and grow the local and regional economy, to be a prosperous County and to provide help and support for those vulnerable to poverty	GOOD	10	3	0	HIGH	9	4	0
7. To promote independent, healthy and fulfilled living in the community with the highest quality personalised and supportive social and health care services	SATISFACTORY	6	3	0	HIGH	7	2	0
8. To meet housing need in the County and to work with partners to ensure a sufficient supply of quality and affordable homes and housing services in the social , mixed tenure and private sector housing markets	SATISFACTORY	1	5	0	HIGH	4	2	0
9. To secure a modern and high performing range of learning, cultural, play and leisure opportunities for all ages with our schools, colleges and other partners	SATISFACTORY	0	8	0	HIGH	5	3	0
10. To protect, plan and develop sustainable natural and built environments	GOOD	4	2	0	HIGH	5	1	0
<b>TOTALS</b>	<b>PROGRESS</b>	<b>37</b>	<b>29</b>	<b>0</b>	<b>OUTCOME</b>	<b>48</b>	<b>18</b>	<b>0</b>
<b>%</b>		<b>56%</b>	<b>44%</b>	<b>0%</b>		<b>73%</b>	<b>27%</b>	<b>0%</b>